Joint Audit Committee:

Federated City Employees Retirement System Police & Fire Retirement Plan February 16, 2023

Presentation:

2022 Internal Staff Survey



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City of San Jose – Office of Retirement Services – Internal Audit Division

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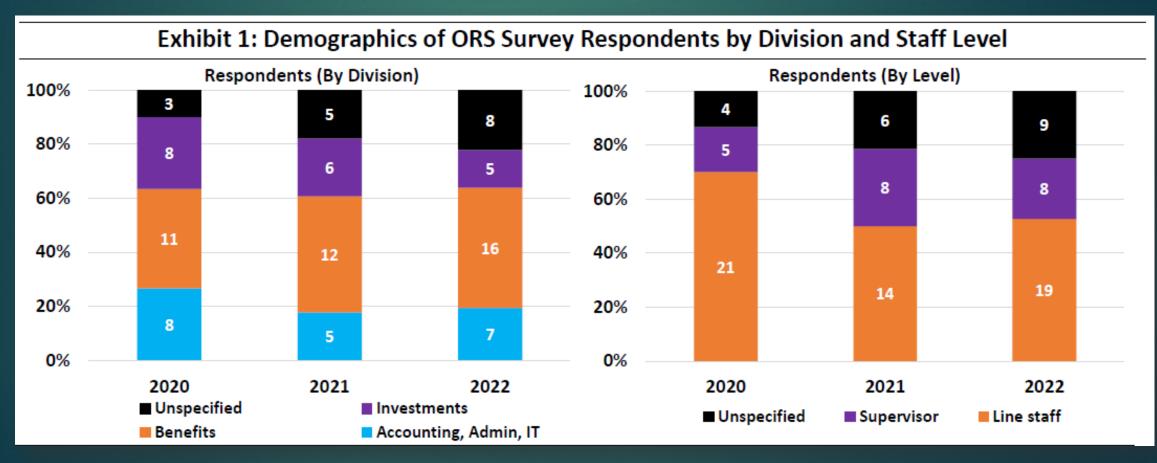
2022 Internal Staff Survey Purpose & Mandate: ✓ ORS's Internal Auditor Charter & Auditing Standards Ethics-related objectives, programs, and activities Information technology governance System of risk management and internal controls Coordination and communication Risk management and control processes Policies, standards, procedures, and controls

2022 Internal Staff Survey Background:

- Anonymous ORS Staff Survey in December 2022 **Culture** Goals and Obstacles Policies, procedures, and other safeguards Information and communication Information technology and security
 - Workplace concerns (e.g., health, safety, preferences)

2022 Internal Staff Survey Response Rate:

✓36 responses, a 75 percent response rate



2022 Internal Staff Survey Results – Strengths and Concerns:

✓Strengths:

Information security awareness increased

✓Concerns:

- Workplace safety
- Workplace arrangements
- Turnover
- Information and Communication
- Fraud

2022 Internal Staff Survey
Results – Action Plan:
✓ Plan and focus 2023 audit work
✓ Repeat the survey in December 2023 & assess trends
✓ Communicate concerns to management

2022 Internal Staff Survey Final Slide:

Questions or Comments?