9/17/25, 11:05 AM GovAl Coalition Summit 2025

#### < All Events

## **GovAI Coalition Summit 2025**



Toggle navigation

# Register Now

- Overview
- Speakers
- Agenda
- Get Directions
- Sponsor This Event
- Sponsors
- Registration Information / Contact Us
- Venue
- #govtechlive
- < All Events
- Event Details

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# **Overview**

# **Optional Letter for Government Attendees - click here**

The Summit is being hosted by the GovAI Coalition and the City of San José in the San José Convention Center. This significant location positions this event in the heart of Silicon Valley, the global epicenter of AI and technological innovation. Attendees will discover cutting-edge AI trends, ethical practices, data management, and practical applications in public safety, transit, and local government, while exploring inclusive adoption and innovative policy development.

#### About the GovAI Coalition

The GovAI Coalition membership includes 2000+ public servants from 700 local, county and state governments representing most Americans across the nation. The coalition is united in their mission to empower governments to leverage AI for the public good.

#### The GovAI Coalition is committed to:

- Using AI for social good
- Ensuring ethical, non-discriminatory, and responsible AI governance
- Promoting vendor accountability
- Improving government services

P&F 10.2.25

• Fostering cross-agency collaboration and knowledge sharing

Government Technology has reserved a room block for attendees.

For details please select the Venue menu option and click Show More or click here: <u>Group Reservation Link</u>

# A message from our Keynote Speaker

The 2024 GovAI Coalition Summit was a powerful reminder of what's possible when public agencies work together to lead with purpose, share openly, and put community needs first. As the presiding member of the GovAI Coalition, San José is proud to help shape the future of responsible AI in government. We invite you to be part of this growing movement at this year's summit where bold ideas, shared values, and real solutions come together to build a future you won't want to miss.

- Khaled Tawfik, Chief Information Officer and Director of the San José Information Technology Department, GovAI Coalition Board Chair

# **Speakers**



Ethan Benatan

# **Chief Information Officer, TriMet**

Ethan serves as the Chief Information Officer at TriMet, the regional transit authority in Portland, Oregon. He got his start in AI in the 1990s, when he earned a Ph.D. in computational biology in which he used machine learning to compare three-dimensional protein structures. He is a Fellow of the Leading Change Institute and a Senior Fellow of the American Leadership Forum. He is passionate about public service and has spent his entire career in the not-for-profit and government sectors, and he is proud to serve on the board of the GovAI Coalition.

More



# **Eleonor Austin Bounds**

# Senior Analyst, Data Privacy & Responsible AI, Information Technology Department, City of Seattle

Eleonor Bounds is a Senior Privacy and Responsible AI Analyst. She's worked in tech in varying roles for over a decade and has a background in critical infrastructure, ethics, climate advocacy, and biological sciences. Her experience and expertise in gender & intersectionality has enabled her to think critically about and utilize various frameworks to challenge accepted norms in the workplace. Eleonor has also partnered closely with organizations that provide services to children and abuse victim/survivors and has a special interest in working to create a supportive environment for the Neurodiverse Community both inside and outside of professional settings.

#### More



# Jane Gong

## Director of Emerging Technologies, City & County of San Francisco

Jane Gong is the inaugural Director of Emerging Technologies for the City and County of San Francisco, where she leads citywide efforts to adopt AI and emerging technologies responsibly and equitably. Since establishing the Emerging Technologies team in November 2024, she has positioned San Francisco as a national leader in public sector AI—partnering with OpenAI to pilot ChatGPT Enterprise and spearheading the citywide launch of Microsoft Copilot Chat to 30,000 staff. Her work centers on balancing innovation with public accountability: piloting AI-powered tools to cut 311 call times, designing AI translation workflows to better serve San Francisco's multilingual communities, and building San Francisco's first AI inventory under the City's AI Transparency Ordinance. A former tech founder and first-generation immigrant who once relied on City services herself, Jane is committed to ensuring that AI and emerging tech create opportunities for every San Franciscan, not just a select few.

#### More



#### Katherine D. Harris

### Professor of Literature & Digital Humanities, San Jose State University

Katherine D. Harris, Professor of Literature & Digital Humanities at San Jose State University, teaches and publishes about literature and technology ranging from the mechanization of the printing press in the 19th-century British Empire to ethical considerations about artificial intelligence. As a faculty member and scholar since 2005 at one of the largest California State University campuses, she has witnessed the ebb and flov Silicon Valley's innovations and failures, especially its educational impact on the SJSU community. As the

Director of Public Programming for the College of Humanities & the Arts, she leads several community engagement programs that uplift the relationship between SJSU's downtown San Jose campus on behalf of the arts and humanities. She previously worked with state legislators to lead the statewide effort to introduce low-cost textbooks in the Univ of California, California Community Colleges, and California State University systems. Most recently, she established with colleagues the Digital Humanities @ CSU Consortium across all 23 Cal State campuses to connect 8000 faculty in discussions about technology and the Humanities. (Bluesky: @triproftri)

More



# **Blaine Kuehnert**

## Researcher, Carnegie Mellon University

Blaine Kuehnert is a researcher and PhD student at Carnegie Mellon University, where he researches processes for responsible governance and design of AI systems.

#### More



# Ryan Kurtzman

#### **Technology Partnerships Officer, City of Long Beach**

Ryan Kurtzman is the Technology Partnerships Officer for City of Long Beach Technology and Innovation Department. He leads the City's technology adoption programs, data privacy and AI governance efforts, and strategic initiatives for the Department to support the exploration and delivery of new solutions to support more responsive and equitable services. Prior to that, he served as the Smart Cities Program Manager and a Management Assistant for five years. His experience in Long Beach includes developing community programs and policies that leverage new and emerging technology to improve connectivity, mobility, digital equity, and economic outcomes for all residents.

#### More



# Jennifer Maguire

City Manager, City of San José



Matt Mahan

Mayor, City of San Jose



Andrew Ngui

## Chief Digital Officer, City of Kansas City, MO

As Chief Digital Officer for the City of Kansas City, Missouri, Andrew Ngui translates complex technology into viable, human-centered organizational systems. An MIT-trained innovation leader, his work ensures new technology is not just technically possible but organizationally successful. He delivers durable value by aligning new systems with operational realities and governance requirements. He led the creation of the city's first AI policies to guide responsible deployment, a key initiative that reflects his focus on enabling experts and clearing the path for their success. When not architecting the future of city services, he turns his focus from digital pathways to city streets, exploring the vibrant food and culture that thrive off the beaten path.

More

# Saher Noor

## Senior Manager, Technology Services, Department of Innovation and Technology, City of Detroit

Saher is seasoned technology leader with more than two decades of experience leading teams and delivering mission critical technology solutions in Automotive, Healthcare and Public Sector environments. She spearheaded the global roll out of SAP-based Warranty Management solution Systems across multiple countries at General Motors driving standardization and operational efficiency worldwide. She also implemented the Affordable care Act implementation at BCBSM. Currently serving as a Technology Manager for City of Detroit directing technology strategy, vendor and contract management and enterprise solution delivery. She is leading the AI policy creation, adoption and governance, ensuring that Detroit embraces innovation responsibly to serve its residents and civic institutions.

More



### **Chris Pahl**

### **Chief Privacy Officer, County of Santa Clara**

Chris Pahl is the Chief Privacy Officer for the County of Santa Clara, with more than 20 years of experience leading global privacy, cybersecurity, and compliance programs. He has guided organizations in financial services and utilities through complex data challenges, from incident response to generative AI adoption. A Doctor of Strategic Leadership and Fellow of Information Privacy with the International Association of Privacy Professionals (IAPP), Chris combines deep technical expertise with a proven track record of building resilient, accountable privacy programs.

More

## Ben Palacio

# Sr. Information Technology Analyst , ESSG-Enterprise Solutions Team, Information Technology Department, Placer County, California

A Senior IT Analyst on the Enterprise Solutions Team at Placer County's Information Technology Department in Auburn, California. A CSAC-credentialed IT Executive and 2025 AI50 award winner, he brings a rare depth of experience across local, state, and federal government. His career spans roles at Placer and Nevada Counties, the U.S. Bureau of Reclamation, and collaborative projects with state agencies, giving him a panoramic view of public sector technology. He specializes in artificial intelligence for government, chatbot ecosystems, and integration strategies that bridge legacy systems with modern platforms. His work in virtual agents, microservices, and PaaS architectures continues to streamline operations and improve accessibility across jurisdictions.

#### More



# **Dr. Christopher Rodriguez**

#### Assistant City Administrator, Washington, DC

Dr. Christopher Rodriguez is the Assistant City Administrator for the District of Columbia. He is responsible for the cross-agency collaboration and results delivery for the Government Operations Cluster, which includ agencies like the DC Human Resources (DCHR), Office of Contracting and Procurement (OCP), and Of the Chief Technology Officer (OCTO). He works with District Government leaders at multiple levels to drive

decision-making and enhance operational impact.

Prior to his current role in the Office of the City Administrator, Dr. Rodriguez was the Director of the District's Homeland Security and Emergency Management Agency (HSEMA) from 2017-2023. In that role, he served as the Homeland Security Advisor and State Coordinating Officer for the District of Columbia, and the State Administrative Agent for homeland security federal grants funding for the District and National Capital Region. During that time, Dr. Rodriguez led the COVID-19 incident response for the District, which was recognized as among the strongest in the nation. He oversaw supply procurement, hiring and training response teams, and identifying physical space needed to carry out necessary activities such as testing, vaccine disbursement, and other essential community and business-related tasks. He also led emergency response operations for the District during the January 6, 2021, insurrection.

Dr. Rodriguez's career in public service began when he joined the Central Intelligence Agency (CIA) following the terrorist attacks on September 11, 2001. As a senior analyst in the Counterterrorism Center, he monitored terrorist groups in the Middle East and South Asia to identify and counter threats to the US and its allies by closely collaborating across federal, state, and local levels. From 2009-2011, he was deployed to the U.S. Embassy in Brussels as a key U.S. interlocutor during the Euro crisis. He has also served as Director of New Jersey's Office of Homeland Security and Preparedness.

Dr. Rodriguez received a BA from Williams College and an MA and PhD in political science from the University of Notre Dame.





Khaled Tawfik

## Chief Information Officer, City of San José, California

Khaled directs a diverse civic technology portfolio and the San José 311 Contact Center for the nation's twelfth largest municipality. The City organization consists of 7,000 employees and carries over \$5 billion total budget, serving 1 million residents and 80,000 businesses in the heart of Silicon Valley. The City's quest is to be as innovative as the community we serve. San José is recognized for its leading role in innovation, artificial intelligence, digital privacy, driving equity through data, and digital empowerment.

Over two decades, Khaled has held senior leadership roles in the government and private sectors, including Los Angeles County and City of Irvine, earning his teams' national awards for operational excellence through technology and innovative solutions.

More



Jaime Wascalus

Director & Chief Information Officer, Office of Technology and Communications, City of St. Paul

Jaime Wascalus began her career in web and application development and moved into leadership roles after discovering the joy of working with and guiding smart, creative, and diverse teams. After spending over a decade in technology leadership at the University of Minnesota, she joined the City of Saint Paul's Office of Technology and Communications as Director and CIO in 2022, where she leads talented public servants who support a city that works for all. Jaime serves on multiple boards focused on building an inclusive tech workforce, including Smart North, Full Stack Saint Paul, and the University of St. Thomas Department of Software Engineering & Data Science Strategic Advisory Board. She is also a founding board member of the GovAI Coalition, working with talented public servants across the US exploring and implementing safe, responsible, and impactful applications of AI.

More

# Agenda

# Wednesday, November 5

Registration and Continental Breakfast in Exhibit Area 8:00 am

Pacific

**Opening Remarks** 

9:00 am **Pacific** 

Matt Mahan, Mayor, City of San Jose

9:15 am

Coalition General Session

**Pacific** 

Hear from GovAI Coalition leaders on the latest AI trends, challenges and insightful use

cases.

9:50 am

**Industry Partner Panel** 

**Pacific** 

Join industry leaders for a panel exploring real-world public sector use cases of AI in action. We'll highlight innovative applications that are making a tangible difference in government operations and service delivery. This showcase brings practical examples of AI driving efficiency, improving decision-making, and addressing critical challenges.

10:30 am

**Pacific** 

Thought Leadership Industry Keynote

11:00 am

Networking Break in the Exhibit Area

**Pacific** 

**Concurrent Sessions** 

11:30 am

**Pacific** 

Sustainable AI: How Local Governments Can Mitigate AI's Environmental Impact

AI-driven services are boosting government efficiency but increasing energy and carbon footprints. How can the public sector innovate while minimizing harmful environmental impacts? We'll explore concrete actions that local governments can take, including sustainable operations, metrics for tracking impact, and best practices for policies that align AI deployment with sustainability goals.

Moderator: Leila Doty, Privacy & AI Analyst, City of San Jose

Kate Stoll, Project Director, Center for Scientific Evidence in Public

A Good Pilot Knows When to Quit

Successful pilots set the stage for transformative IT deployments. How can you test new technology rapidly and safely while protecting your operations? In this session we'll explore streamlined pilot frameworks and partnering effectively with solution providers. Our panel will define clear go/no-go criteria for production. Walk away with actionable best practices to turn your next pilot into a deployment win.

Moderator: Albert Gehami, AI and Privacy Officer, City of San Jose

Melanie McDonough, Chief Innovation and AI Officer, City of Lebanon, NH

People-First Innovation: Making AI Meaningful

As government leaders race to showcase AI's potential, it's all too easy to let technology lead the story. This panel brings together IT leaders, front-line service providers, and technology developers to explore how to start by defining challenges before choosing tools. Our panel of experts will share practical tips for building stakeholder buy-in, crafting clear use cases with service teams, and balancing expectations. You'll hear how to engage Fin-Ops in the conversation to lead with collaboration strategies for keeping business needs front and center.

Sabra Schneider, Chief Information Officer, Bellevue Washington

Micah Gaudet, Deputy City Manager, Public Safety, City of Maricopa

Chris Pahl, Chief Privacy Officer, County of Santa Clara

Lunch

12:20 pm Pacific

Concurrent Sessions

1:30 pm Pacific

Incentivizing Ethical AI: Driving Transparency and Trust

Responsible AI integration depends on aligning developer incentives with public values. What strategies can you adopt to foster accountability, transparency, and trust? Resear from Carnegie Mellon University will share Coalition-backed research and actionable

models for incentive frameworks, evaluation metrics, and Coalition-led policy implementation.

Blaine Kuehnert, Researcher, Carnegie Mellon University

Nari Johnson, Researcher, Carnegie Mellon University

Beyond the Pilot: Scaling AI Integration for Maximum Impact

AI pilot projects are just the beginning; scaling them across your agency is where the real impact lies. What procurement, governance, and collaboration hurdles stand between your initial trial and full-scale AI integration? Our panel of experts will share cross-functional governance models, and change-management tactics to drive seamless, scalable AI deployments.

Moderator: Andrew Ngui, Chief Digital Officer, City of Kansas City, MO

Nichole Sterling, Mayor Pro Tem, Board of Trustees, Town of Nederland

Dr. Christopher Rodriguez, Assistant City Administrator, Washington, DC

Future-Proofing Job Roles for the AI Era (Pt. 1)

AI is reshaping job roles in technology, including software engineering. What can we expect from the next generation of graduates? We'll delve into how academic programs are integrating AI competencies, how hiring criteria are evolving, and the proactive strategies students and early career professionals use to differentiate themselves.

**Katherine D. Harris**, Professor of Literature & Digital Humanities, San Jose State University

2:20 pm

Short break

2:30 pm

Concurrent Sessions

AI Impact Assessments: Your First Line of AI Readiness (and Defense)

It has never been more critical to systematically evaluate AI's potential risks, benefits, and downstream effects. In this session, we will explore the leading approaches to AI Impact Assessments. Participants will learn how to use these frameworks to identify benefits, anticipate harm, align with ethical principles, and help ensure more responsible deployment of AI. The session will include a comparison of scope, structure, and implementation challenges within broader governance strategies. This talk will offer actionable knowledge to support ethical and regulatory readiness.

Cari Miller, Co-Founder, AI Procurement Lab

AI Incident Tabletop: Planning Your Response

AI-powered chatbots can amplify issues overnight, from factual errors to offensive of In this interactive tabletop exercise about an AI chatbot gone wrong, you'll learn to dissect a

simulated AI incident, coordinate an effective recovery plan, and communicate across stakeholders. Teams will draft response playbooks and decision trees tailored to organizational needs.

Expanding AI Training for Public Sector Success (Pt 2)

Investing in new training is the fastest route to a resilient, future-ready public sector IT workforce. How can you expand training investments to close skills gaps and drive digital transformation? Panelists will examine how to assess needs, budget effectively for training programs, and choose the right mix of in-person, virtual and microlearning formats.

Moderator: Rich Oppenheim, Deputy Executive Director, Regional Government Services

Alice Marshall, Senior Training Specialist, City of North Las Vegas

**Ben Palacio**, Sr. Information Technology Analyst , ESSG-Enterprise Solutions Team, Information Technology Department, Placer County, California

Networking Break in Exhibit Area

3:20 pm Pacific

Concurrent Sessions

4:00 pm Pacific

Building a Secure Foundation: Pre-Launch Best Practices for Enterprise LLMs

As government agencies prepare to roll out enterprise AI assistants like Microsoft Copilot or Google Gemini, getting your systems ready ahead of time is key. In this session, IT and security leads will show the rules and settings they used to control who can see and use data and, ensure the AI pulls in up-to-date information. Our speakers will share how they maintain logs of AI interactions for compliance and security along with the "wish-we'd-done-this-sooner" steps, like dry-run testing in a safe sandbox. We'll discuss which teams need to be involved at each stage. You'll learn a straightforward checklist to feel confident and prepared when you flip the switch on your own enterprise LLM.

Report from the Community Engagement Committee: Resources and Case Studies

The GovAI Coalition's Community Engagement Committee has driven impactful stakeholder involvement through its matchmaking program and other successful initiatives. How can you adopt these proven techniques and resources? We'll discuss how to implement the Coalition's resources, share results from the matchmaking program and how to get involved, and highlight successful case studies that may inform your next technology engagement effort.

Networking Reception in Expo Area

4:50 pm Pacific

5:50 pm Pacific End of day

# Thursday, November 6

8:00 am

Registration / refreshments

9:00 am

Opening Remarks – Coalition

Pacific

Jennifer Maguire, City Manager, City of San José

9:15 am

Inspirational Keynote

10:15 am

Thought Leadership Industry Keynote

Pacific

Networking Break in Exhibit Area

10:45 am

Treeworking Break in Exmoter nee

11:20 am

Concurrent Sessions

Equity By Design: Accelerating AI GovTech Through Partnerships

Partnerships between private sector AI and the public sector are redefining how GovTech solutions are built for local governments. How can co-developing with public sector agencies accelerate product innovation and ensure solutions tackle real-world challenges? Attendees will learn the steps to forge equity-driven partnerships that slash development cycles and the best practices for collaborative AI design and governance. Learn to replicate this co-development model in your jurisdiction, driving better outcomes for your community.

Progress Lab: Real-World Lessons from Failure

Not every new project or pilot leads to full implementation and that's a good thing! How can we reframe failure as a strategic win? This session explores how public sector IT teams have used pilot findings to identify costly missteps before they escalate, sparing resources and guiding smart decisions. Speakers will share strategies for critically evaluating pilot outcomes, turning lessons learned into actionable next steps.

Ryan Kurtzman, Technology Partnerships Officer, City of Long Beach

Ethan Benatan, Chief Information Officer, Oregon TriMet

# Cultivating Women's Leadership and Innovation

This all-female panel of public sector and tech pioneers is redefining how government embraces innovation and inclusion. How can we dismantle gender barriers to inspire the next generation of women leaders? In this session we'll look at strategies for inclusive leadership, reshaping technology's image for girls and young women while accelerating diversity driven initiatives across agencies.

**Jaime Wascalus**, Director & Chief Information Officer, Office of Technology and Communications, City of St. Paul

**Saher Noor**, Technology Services Leader, Department of Innovation and Technology, City of Detroit

**Eleonor Austin Bounds**, Senior Analyst, Data Privacy & Responsible AI, Information Technology Department, City of Seattle

Jane Gong, Director of Emerging Technologies, City & County of San Francisco

Lunch

12:20 pm Pacific

Concurrent Sessions

1:30 pm Pacific

The AI FactSheet: Everything You Need to Know

The AI FactSheet is one of the Coalition's key AI governance resources that promotes more transparency around AI systems. But how do you read an AI FactSheet, and how can you use it during the procurement process? This session will show attendees how to read an AI FactSheet, highlighting which factors are particularly important for evaluation. Attendees will also learn how to compare multiple AI FactSheets to each other for the same use case.

Yar Mityuk, Oregon TriMet

**Short Break** 

2:20 pm

Concurrent Sessions

2:30 pm Pacific

Collaborative AI Procurement

Public sector IT teams often face a maze of AI offerings without a clear path to the right solution. This session shows how cooperative procurement lets agencies pool resources and expertise to negotiate contracts. You'll learn practical strategies for ensuring compliance and aligning industry partners that match your mission. Walk away with a step-by-step roadmap for delivering scalable, cost-effective, and responsible AI deployments.

Engage to Innovate: Crafting Your Community Engagement Plan

How can you craft and execute an engagement plan to ensure meaningful stakeholder participation and buy-in? Our expert facilitators will guide you through a step-by-step framework for creating a community engagement plan for AI initiatives at your agency. Attendees will leave the session with a draft engagement strategy for an upcoming AI initiative at their organization.

Elizabeth Buehler, Director of Innovation and Project Management, Salt Lake City

Unlocking Data Collaboration with Coalition Leadership

Data sharing doesn't have to be a bureaucratic hurdle. How can we dispel myths, assess risks, and drive seamless data exchange within and across agencies? In this session you'll learn to leverage Coalition's data-sharing agreement template, navigate legal constraints with confidence, and jumpstart your agency's data collaboration strategy.

3:30 pm Pacific **Networking Break** 

Closing General Session

4:00 pm Pacific

4:50 pm

Reception

Pacific

End of Day

5:30 pm Pacific

# Friday, November 7

9:00 am

Public Sector Town Hall – full program coming soon

Pacific

End of Day

5:00 pm Pacific

Conference times, agenda, and speakers are subject to change.

## San Jose Convention Center

150 W San Carlos Street San Jose, CA 95113 (800) 726-5673

Get Directions To
San Jose Convention Center

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# **Registration Information / Contact Us**

Event Date: November 5-6, 2025 (Summit) | November 7 (Government Town Hall)

Open to Public Sector.

Summit Registration Fee per person: \$200.00

Government Town Hall Registration Fee per person: \$50

Registration by credit card only; no billing.

Optional Letter for Government Attendees - click here.

If you represent a **Private Sector** organization and are interested in Sponsorship Opportunities, please contact <u>Heather Earney</u>.

This event is open to all individuals who meet the eligibility criteria, without regard to race, color, religion, gender, gender identity, age, disability, or any other protected class. We are committed to fostering an inclusive and welcoming environment for all participants.

# **Contact Information**

Need help registering, or have general event questions? Contact:

#### **Brad Loebs**

Government Technology A division of e.Republic Phone: (916) 932-1409

E-mail: bloebs@erepublic.com

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Government Technology A Division of e.Republic Phone: (916) 296-2617

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# Venue

## San Jose Convention Center

150 W San Carlos Street San Jose, CA 95113 (800) 726-5673

#### **Show More**

### Room Block

The room block is located at the Hyatt Place San Jose/Downtown 282 Almaden Boulevard San Jose, CA 95113

Room Rate: \$199/night, single

Rate Cut-Off Date: Tuesday, October 14, 2025.

To Make a Reservation:

Phone: 1(800) 233-1234 and reference GovAI Coalition Summit or Group Code G-GAOV

**Online: Group Reservation Link** 

If you experience issues booking online, call the hotel directly for assistance.

Rooms are on a first-come, first-served basis. Please note, once the room block is full, you will need to make other arrangements for your accommodations with the hotel directly or at a nearby hotel.

# **Map and Directions**

https://www.hyatt.com/hyatt-place/en-US/sjczj-hyatt-place-san-jose-downtown/hotel-info

# **Event Parking**

Self-parking: \$45/day

Note: No trailers or RVs allowed.

Parking fees subject to change without notice.

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# Promoting responsible and purposeful AI in the public sector. For Government. By Government.

www.sanjoseca.gov/govai

#### August 15, 2025

To whom it may concern,

The GovAl Coalition Summit is the leading national gathering focused on the safe and responsible use of artificial intelligence (AI) in government. The Summit is built for government, by government agencies, offering tools, case studies, and training that help government staff quickly and responsibly adopt AI.

The GovAl Coalition includes more than 850 government agencies across local, county, and state levels. Members span IT, data, operations, policy, and executive roles. The Summit reflects this diversity with sessions tailored for different needs, including governance, procurement, equity, implementation, and workforce impact.

Summit participants will take part in hands-on workshops, peer-led presentations, and live use case demonstrations. Attendees will leave with:

- Ready-to-use policy templates and technical tools that can be adapted to your agency's needs
- A deeper understanding of responsible AI practices and how to evaluate AI systems
- A professional network of peers working on similar challenges across the country

The Summit is an opportunity to learn directly from agencies that have already launched AI tools in areas like permitting, customer service, translation, safety, and data analysis. Rather than starting from scratch, attendees can bring back proven strategies that speed up implementation and reduce costs.

Attending the GovAl Coalition Summit provides immediate, practical value and supports long-term planning for Al in the public sector. I encourage approval for this professional development opportunity.

Sincerely,

#### Khaled Tawfik

Board Chair, GovAl Coalition Chief Information Officer, City of San José

GovAl Coalition Board Members:















